

ONTARIO | **LIBRARY SERVICE**

Stronger libraries. Stronger communities.

Strategic Plan
2021/22—2025/26



Mandate

Increase cooperation and coordination among Public Library boards and other information providers in order to promote the provision of library services to the public.

Assist Public Library boards and First Nations public libraries by providing them with services and programs that meet their needs including consulting, training and development services.



Vision

The Ontario Library Service is universally recognized and highly valued as a robust, province-wide organization that provides seamless access to programs and services that strengthen all public libraries in Ontario.



Mission

The Ontario Library Service empowers Ontario's public libraries to continuously adapt and improve services to their unique communities.

Strategic Priority

The Ontario Library Service is the leading organization for public library boards and staff for responsive, reliable and trusted resources, training and consulting.

**We deliver reliable and trusted resources,
training and consulting through:**

- ✔ Services that anticipate and meet the needs of public libraries across Ontario.
- ✔ A variety of resources and training available in multiple formats and delivery methods.
- ✔ Service excellence and integrity.

Strategic Priority

**Services are responsive,
accessible and reflect the needs
of Ontario's public libraries.**

Together we:

- ✓ Strive for seamless access to services.
- ✓ Are experienced, trusted and agile.
- ✓ Listen. Act. Care.

Strategic Priority

Foster networking and collaboration that is at the core of a successful public library sector in Ontario.

We strengthen Ontario's Public Library Sector by:

- ✔ Championing consortia purchasing that realizes cost savings for Ontario's public libraries.
- ✔ Supporting data literacy of public library boards and staff to strengthen their promotion of library services.
- ✔ Creating opportunities for library clients to connect, network and collaborate.

Strategic Priority

Ontario Library Service invests in an organizational culture that values continuous learning and champions diversity.

We commit to:

- ✔ Learn and evolve in areas of diversity and inclusion within the profession.
- ✔ Engage in continuous learning to inform inclusive and diverse thinking in our programs and services.
- ✔ Work together to sustain a culture that values diverse thinking and a mindset of growth and inclusion.

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