O LIBRARY SERVICE

Board Assembly Meeting Fall 2023

Stronger libraries. Stronger communities.

Agenda

- 1. Welcome and Introductions
- 2. Updates from the Ontario Library Service:
 - Board Assemblies
 - Governance HUB
 - Annual Statistics and Reporting
 - Valuing Ontario Libraries Toolkit
- 3. Update from Partners
- 4. Roundtable Discussion



Introductions



Updates from Ontario Library Service



Who is Ontario Library Service?

Provincial Transfer Payment Entity

Mandated by the Province to:

Increase cooperation and coordination among Public Library Boards and other information providers in order to promote the provision of library services to the public.

Assist Public Library boards and First Nations public libraries by providing them with services and programs that meet their needs including, consulting, training and development services.



E Resource Consortia Purchasing Over \$760,000 in savings through **Electronic Resources JASI Economies of Scale programs** Training and Events for Library Staff and Board Advancing Public Library Leaders **Annual FREE Virtual Conference CAMH Leader and Staff Training** Institute Support for First Nations Public Libraries Consulting First Nation Communities Read First Nations Public Library Week Resources for Ontario's Public Libraries **Valuing Ontario Public Libraries Up to Date Policy Samples** Consulting

OLS Services

ONTARIO LIBRARY SERVICE

Toolkit

ONTARIO GOVERNANCE HUB

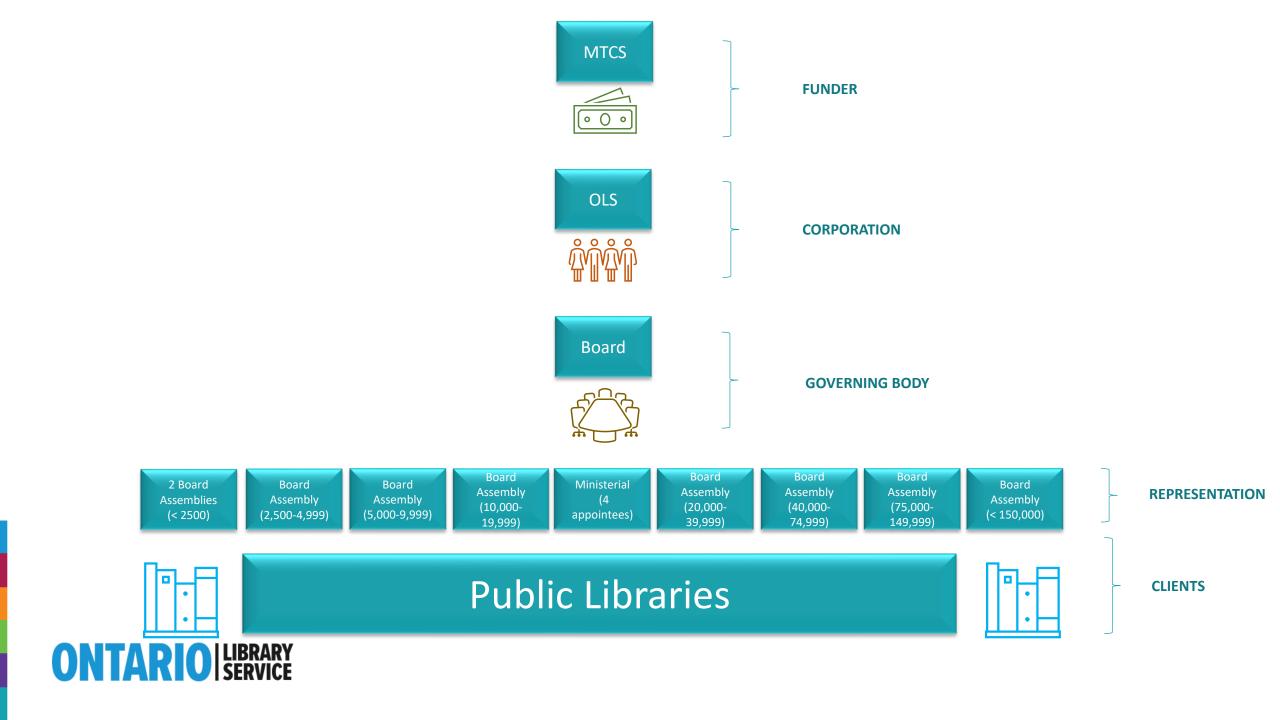
One Stop Shop for your governance info needs.

Resources Include:

- Appointed to the library board? What you need to know as a municipal councillor.
- 10 Things You Need to Know as a New Library Board Member
- Strategic Planning Support
- Board training

https://www.olservice.ca/gov-hub





Board Assemblies

- 9 Board Assemblies organized according to population served
- All Public Library Boards entitled to appoint a representative
- OLS Board Members are elected from each of the 9 Board Assemblies

- Board Assemblies meet twice annually
- Provide an opportunity for networking with other Board members
- Professional development and provincial updates



Ontario Library Service Board

- The OLS Board on behalf of the people of Ontario as represented by the Minister with jurisdiction for public libraries, will govern Ontario Library Service with a strategic perspective.
- 13 member volunteer board
 - 9 Elected members from Board Assembly Reps
 - 4 Ministerial Appointees
- Policy Governance Model (Carver)
- Meet 3 times annually





Why Serve the OLS Board?



Have an impact on the Public Library sector in Ontario



Gain experience governing on a Provincial Board



Make connections with others from many sectors who support public library service



The Redesigned **Governance Hub**

Governance HUB





10 Things to Know









About the Governance Hub

Year 3: Assessing & Planning for the **future**

Performance Measures Risk Management **Board Succession Planning**

Annual Statistics and Reporting

Typical Week Survey

- Library staff collect information for Typical Week to fill out the Annual Survey of Public Libraries
- Libraries can choose to do their Typical Week Survey during a week without a statutory holiday in October, November or the first part of December.

Annual Survey of Public Libraries

- Using the Typical Week information collected, library staff complete the Annual Survey each year
- The Annual Survey reporting is required by the Ministry to access PLOG funding
- <u>Historical data available online</u> and is useful for advocacy, performance tracking, and comparator purposes



Social Return on Investment

At its most basic form, Social Return on Investment (SROI) calculations take something that is offered at no charge and applies a dollar value to it. SROI is an approach to representing the value of an organization or initiative that provides monetary estimates (i.e. dollar values) to the benefits that are created by goods, programs, or services that don't typically have a monetary value.



DIRECT SPENDING

MONEY ALLOCATED TO THE INSTITUTION



MONEY FLOWS THROUGH THE INSTITUTION

DIRECT BENEFITS

BENEFITS THAT CAN BE ESTIMATED

INDIRECT BENEFITS

THE DOLLARS RE-SPENT INTO THE COMMUNITY



THE RESULT OF DIRECT BENEFITS

Valuing Ontario Libraries Toolkit (VOLT)

The Valuing Ontario Libraries Toolkit (VOLT) is designed to help Ontario public libraries measure and demonstrate their value and impact within the community.





Valuing Ontario Libraries Toolkit (VOLT)

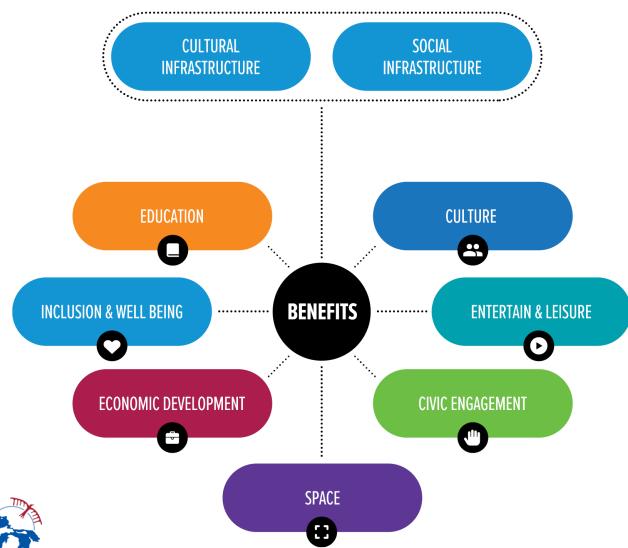
The toolkit is a step-by-step guide for taking information that the library already regularly collects and organizing it into a Library Value Report (comprised of the SROI value calculations, optional community profile, and customizable information sheets) that can be used to share the public library's impact with a wider audience.





<u>III</u> PUBLIC LIBRARY

Valuing Ontario Libraries Toolkit (VOLT)







Updates from OLA and FOPL

BECOME A MEMBER OF THE OLA

LEARNING, NETWORKING & LEADERSHIP OPPORTUNITIES

- Discounted registration rates for events & programs
- Volunteer opportunities –expand your network & develop leadership skills
- Monthly e-newsletter
- Connect through our monthly, virtual #ONLibChats

BOARD MEMBERSHIPS



- Learning and development opportunities for your board
- Discounted registration for Library Trustee Bootcamp at Super Conference
- Access to "Inside OLBA" publication
- Education and Professional Development Opportunities for Board Members





UPCOMING EDUCATION

VIRTUAL LEARNING OPPORTUNITIES

- Marketing Libraries Think Tank: Level Up Your Library Game –November 21,
 2023
- Restorative Management Workshop –November 25, 2023
- Copyright Symposium –December 7-8, 2023







OLA AWARDS

RECOGNIZE THE WORK OF LIBRARY STAFF

- Recognize outstanding staff at your library!
- Through OLA's award program, members have the opportunity to recognize the contributions and achievements of colleagues and staff by nominating them for an OLA Award.
- Recipients will be awarded and celebrated at the upcoming OLA Super Conference.
- Submit nomination: accessola.com/membership-information/awards
- Nominations close November 30







LIBRARY DAY AT QUEEN'S PARK

NOVEMBER 14-15, 2023 (OLA and FOPL)

- Building the library sector's capacity for advocacy
- Building relationships with elected & Ministry officials
- Raising the profile of libraries among government decision makers
- Bringing focus and momentum to the sector's priority asks







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Government Relations and Support for Ontario's Libraries Fall 2023



Working towards the 2024 Ministry of Finance Pre-Budget Submission

February 2024

Budget Priorities

- Increase to the PLOG: \$25 mil increase to the existing \$21 mil envelope
- Funding an Ontario Digital Public Library
- Immediate Funding and Sustainability for FNPLs

Library Day at Queen's Park

- November 14-15th, 2023
- 22-26 meetings with MPPs and Stakeholders



Municipal Engagement and Outreach

- AMO, AMCTO, FONOM and ROMA Conferences
- Campaigns: "Keep Public Libraries Independent" and "The Value of Public Libraries"
- Shift for 2024: New campaign in response to protests, book banning, censorship and issues of intellectual freedom

Supporting Safety and Security in Public Libraries

- FOPL is working with CULC and OLS
- Dina is sitting on the CFLA Intellectual Freedom Committee





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Questions?

Dina Stevens
Executive Director
dinastevens@fopl.ca



Roundtable Discussion



ONTAR LIBRARY SERVICE

Thank you!

Contact: consulting@olservice.ca

Stronger libraries. Stronger communities.